



William Lewright
Information Technology System Analyst
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PROFESSIONAL HIGHLIGHTS

- 5 Cruises over the past three years as a Survey Navigator for Geotechnical, Geochemical, and Environmental Baseline Survey operations
- 4 years' experience with the operation and maintenance of ship satellite and network systems

EDUCATION

University of South Florida, Tampa, FL, Bachelor of Science, Management Information Systems, August 2000

Indiana University NW, Gary, IN, Business Certificate in Business Administration, August 1989

Texas A&M University, College Station, TX, Ocean Engineering, August 1981 – May 1983

PROFESSIONAL EXPERIENCE

TDI-Brooks International, Inc., College Station, TX, Information Technology System Analyst, December 2012 - Present

- Ensure the company's Information Technology equipment is operating correctly and reliably
- Troubleshoot and fix problems that company employees have with the Internet, networking or other company related IT issues
- Monitor and troubleshoot ship satellite and network systems
- Maintain and support anti-virus software and resolve malware issues
- Perform Navigator duties when necessary
- Assist GeoTech Lab with split core sampling process

Home Shopping Network, St. Petersburg, FL, Enterprise Operation Center Technician II, December 2007 – December 2012

- Monitored data center system resources to provide uninterrupted data processing and infrastructure performance in a 24/7 environment
- Interacted, advised, and performed timely accurate notifications to both technical and business groups to ensure 364 days of live on air production for the fifth largest cable company

Home Shopping Network, St. Petersburg, FL, Telecom Engineer and



Telecommunications Administrator, November 2000 - December 2007

- Provided 3rd Shift 1st Level 24/7-telecom support for 4 call centers, each inter-networked, handling an average of 150,000 plus calls daily
- Maintained, monitored and supported Avaya G3r ACD/PBX, Edify IVR, Genesys ICR, and Accenture Voicemail

TampaTechs.com, Tampa, FL, Onsite PC Technician/Support, August 1999 - October 2000

- Computer assembly and repair
- Home office setup, configuration, training and support
- Software/Hardware installation and upgrades

FIELD EXPERIENCE

Navigator, Bathymetric, Geochemical, EBS and Heat Flow Survey, Tullow Oil, Caribbean Sea, R/V GeoExplorer, 07 June – 13 July 2015

Navigator, SGE & Heat Flow Survey, Repsol Exploración Colombia, Caribbean Sea, R/V Gyre, 11 October – 26 October 2014

Navigator, Environmental Baseline Survey, Shell Exploration and Production, Atlantic Ocean, R/V Coriolis II, 05 December – 19 December 2013

Navigator, Site Survey, Chevron Nigeria Limited, Gulf of Guinea, R/V Gyre, 06 July – 26 July 2013

Navigator, Geotechnical Survey, Brone Positioning & Surveying Ltd., Gulf of Guinea, R/V Gyre, 21 April – 11 May 2013

PROFESSIONAL TRAINING & CERTIFICATIONS

- Advanced Open Water Diver Certification – Southern Indiana Scuba
- Basic Offshore Survival and Emergency Training – Falck Alford
- CompTIA A+ Certification – Tampa, FL
- CompTIA Network+ Certification – College Station, TX
- Merchant Mariner Credential – U.S. Coast Guard
- Transportation Worker Identification Credential