



William Lewright
Information Technology System Analyst
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TDI-Brooks International, Inc.
14391 S. Dowling Rd, College Station, TX 77845
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PROFESSIONAL EXPERIENCE

- Information Technology System Analyst, TDI-Brooks International, Inc., College Station, TX, December 2012 - Present
- Enterprise Operation Center Technician II, Home Shopping Network, St. Petersburg, FL, December 2007 - December 2012
- Telecom Engineer and Telecommunications Administrator, Home Shopping Network, St. Petersburg, FL, November 2000 - December 2007
- Onsite PC Technician/Support, TampaTechs.com, Tampa, FL, August 1999 - October 2000

PROFESSIONAL HIGHLIGHTS

- 7 Cruises over the past five years as a Survey Navigator for Geotechnical, Geochemical, and Environmental Baseline Survey operations
- 5 years' experience with the operation and maintenance of ship satellite and network systems

KEY ACHIEVEMENTS - TDI BROOKS INTERNATIONAL, INC.

- Ensure the company's Information Technology equipment is operating correctly and reliably
- Troubleshoot and fix problems that company employees have with the Internet, networking or other company related IT issues
- Monitor and troubleshoot ship satellite and network systems
- Maintain and support anti-virus software and resolve malware issues
- Perform Navigator duties when necessary
- Assist GeoTech Lab with split core sampling process

KEY ACHIEVEMENTS - HOME SHOPPING NETWORK

Enterprise Operation Center Technician II:

- Monitored data center system resources to provide uninterrupted data processing and infrastructure performance in a 24/7 environment
- Interacted, advised, and performed timely accurate notifications to both technical and business groups to ensure 364 days of live on-air production for the fifth largest cable company

Technician Engineer and Telecommunications Administrator:

- Provided 3rd Shift 1st Level 24/7-telecom support for 4 call centers, each inter-networked, handling an average of 150,000 plus calls daily
- Maintained, monitored and supported Avaya G3r ACD/PBX, Edify IVR, Genesys ICR, and Accenture Voicemail

FORMAL EDUCATION

- University of South Florida, Tampa, FL, Bachelor of Science, Management Information Systems, August 2000
- Indiana University NW, Gary, IN, Business Certificate in Business Administration, August 1989
- Texas A&M University, College Station, TX, Ocean Engineering, August 1981 – May 1983

PROFESSIONAL TRAINING AND CERTIFICATIONS



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- Advanced Open Water Diver Certification - Southern Indiana Scuba
- Basic Offshore Survival and Emergency Training - Falck Alford
- CompTIA A+ Certification - Tampa, FL
- CompTIA Network+ Certification - College Station, TX
- Merchant Mariner Credential - U.S. Coast Guard
- Transportation Worker Identification Credential

FIELD EXPERIENCE

- Navigator, Geotechnical and Geophysical Survey, UniversalPegasus International (UPI), Gulf of Mexico, R/V Proteus, 15 November – 22 November 2018
- Navigator, Environmental Baseline Study, BP Exploration (Mexico) Limited (BP), Gulf of Mexico, Maris, 07 September – 14 September 2018
- Navigator, Environmental Baseline Survey, DEA Deutsche Erdoel México (DEM), Gulf of Mexico, Maris, 12 August – 07 September 2018
- Navigator, SGE Program, TGS-NOPEC Geophysical Company ASA , Gulf of Mexico, R/V Brooks McCall, 20 September – 06 November 2017
- Navigator, Bathymetric, Geochemical, EBS and Heat Flow Survey, Tullow Oil, Caribbean Sea, R/V GeoExplorer, 07 June – 13 July 2015
- Navigator, SGE & Heat Flow Survey, Repsol Exploración Colombia, Caribbean Sea, R/V Gyre, 11 October – 26 October 2014
- Navigator, Environmental Baseline Survey, Shell Exploration and Production, Atlantic Ocean, R/V Coriolis II, 05 December – 19 December 2013
- Navigator, Site Survey, Chevron Nigeria Limited, Gulf of Guinea, R/V Gyre, 06 July – 26 July 2013
- Navigator, Geotechnical Survey, Brone Positioning & Surveying Ltd., Gulf of Guinea, R/V Gyre, 21 April – 11 May 2013
- Navigator, Geotechnical Survey, Afren Exploration and Production Nigeria Beta Ltd., Atlantic Ocean, R/V Gyre, 25 March 2013 – 13 April 2013