



# Mark Broussard

## IT Systems Manager

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**TDI-Brooks International, Inc.**

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[www.tdi-bi.com](http://www.tdi-bi.com)

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### PROFESSIONAL EXPERIENCE

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- IT Systems Manager, TDI-Brooks International, Inc., 2021 - Present
- Owner & General Manager, Leener Enterprises, LLC., 2000 - Present
- Network Systems Manager, Officer of the Texas State Chemist, 2000 - 2010
- IT Consultant, MicroAge, 1990 – 2000

### PROFESSIONAL SUMMARY

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- TDI-Brooks International, Inc, IT Systems Manager with 31 years of experience.

### KEY ACHIEVEMENTS - TDI BROOKS INTERNATIONAL, INC.

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- Managed a departmental team to support information technology needs for daily operations.
- Worked with asset management business units and service line leaders to support business processes.
- Spearheaded infrastructure projects by promoting IT capabilities to support continued business growth.
- Assisted in the continual development of an ISO27001 compliance plan for information security.
- Worked with internal customers and external vendors to foster relationships beneficial to the organization.
- Developed security policies and procedures to safeguard organizational assets and data.
- Established departmental budgets for both short-term and long-term planning of departmental resources.
- Coordinated with HR to establish job descriptions and promote career development.
- Coordinated with executives to establish organizational IT standards and operating procedures.

### KEY ACHIEVEMENTS – LEENER ENTERPRISES, LLC.

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- Consulted on technology process, business implementations, and projects for numerous companies and customers.
- Managed employees, marketing strategies, management systems, and accounting for day to day operations.
- Developed internal processes and standard operating procedures to ensure quality of service.
- Established business goals and provided strategic planning, leadership, and training for continued business growth.
- Maintained HIPAA and PCI compliance guidelines, policies and procedures for both medical and financial institutions.
- Established annual company budgets and forecasted expenditures for financial stability.
- Project managed numerous projects on a weekly basis to maintain customer expectations and meet project time lines.

### KEY ACHIEVEMENTS – OFFICE OF THE TEXAS STATE CHEMIST

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- Designed, project management, and helped develop software used by over 50 internal customers as a complete Management Information System.
- Supported and provided continual customized development of a Laboratory Information System.
- Developed a network infrastructure and supported day to day operations of information systems.
- Supported internal customers and external field staff spanning 15 geographic locations across Texas.
- Maintained state mandated level guidelines, policies, and procedures for information technology.
- Maintained educational level guidelines, policies, and procedures for an educational institution.
- Developed security policies and procedures to safeguard organizational assets and data.

### FORMAL EDUCATION

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- Bachelors of Business Analysis, Management Information Systems, Texas A&M University, 1995